

COVID-19

Responsible Visitor Code

**Visitors must:**

* Book visits in advance for a specific day, time and length of visit
* Check in with the Registered Manager at the Care Home on the day prior to their visit, to ensure the situation in the Home has not changed
* Be free of any COVID-19 symptoms on the day of their visit
* Not be unwell on the day of their visit
* Provide the necessary information required by the Care Home at the visits (e.g. honest response to screening requirements about COVID-19 risk factors
* Comply with the infection prevention and control measures, including a temperature test, mandatory hand hygiene (if required), the use of PPE as required and social distancing requirements, remaining in the designated visiting area
* Ensure that any gifts brought to give to the individual they are visiting can be sanitized, in line with relevant infection prevention and controls (IPC) guidance.

Should a visitor not follow the Responsible Visitor Code, Omega Elifar Ltd reserves the right to refuse that individual’s access to visiting.

**Please note that should circumstances change or there is a resurgence of COVID-19, Omega Elifar Ltd will revise the Visitor guidelines in accordance with the advice from Public Health England and the NHS.**

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